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## FOR IMMEDIATE RELEASE

### Rob Owen Wins Society Insurance Customer Experience Award

**FOND DU LAC, Wis. (October 4, 2022)** — Rob Owen recently received the Society Insurance Customer Experience Award in a brief ceremony at Society's corporate headquarters in Fond du Lac. This award is presented quarterly to an employee nominated by his or her colleagues for exceptional efforts in serving Society Insurance policyholders.

In recognition, Society donated \$250 to Habitat for Humanity of Fond du Lac County in Owen's name.

In his role as an application solutions analyst III on Society's information technology team, Owen works to optimize technology resources to improve the performance of systems and applications. As the employee who nominated him for this award observed, "Rob willingly shares his technical knowledge in a way that helps get everyone on the team working towards the same goal. He consistently maintains a positive, can-do attitude."

Earlier this year, Owen worked day and night to solve an issue regarding a complex policy quote involving an insured with 44 business locations. He led his team through the process of pinpointing the root cause, designing a repair and delivering a completed quote. Owen then followed up with his co-workers to provide the key details to implement a permanent solution for the issue.

Owen's unique combination of expertise and dedication to serving policyholders and agents makes him a trusted technical resource inside Society's walls as well as an integral advocate for customers throughout the country.

**ABOUT SOCIETY INSURANCE:** *Headquartered in Fond du Lac, Wisconsin, Society Insurance has been a leading niche insurance carrier since 1915. Society focuses on the small details that make a big difference to its policyholders while offering top-notch insurance coverage, service and competitive pricing to businesses in Wisconsin, Illinois, Indiana, Iowa, Minnesota, Tennessee, Colorado, Georgia and Texas.*

*Photo caption: Rob Owen receives the Customer Experience Award from Society Insurance president Heather Boyer.*