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FOR IMMEDIATE RELEASE

Arnhoeelter Wins Customer Experience Award, Chooses St. Jude Children's Research Hospital as Charity Beneficiary

FOND DU LAC, Wis. (May 14, 2021) — Krista Arnhoeelter recently received the Society Insurance Customer Experience Award in a brief ceremony at Society's corporate headquarters in Fond du Lac. This award is presented quarterly to an employee nominated by his or her colleagues for exceptional efforts in serving Society Insurance policyholders.

In recognition, Society donated \$250 to St. Jude Children's Research Hospital in Arnhoeelter's name.

As a Senior Human Resources Manager, Arnhoeelter has a vital role in helping Society's employees navigate the many unique challenges of working during a pandemic. In the early months, she identified and shared resources to help employees adjust to an abrupt shift to remote work; worked with her Human Resources team to provide a COVID-19 dashboard for company executives; guided affected employees through contact tracing, medical leave and return to work; and established guidelines for paid time off, payroll, benefits and other items impacted by COVID-19 legislation.

Arnhoeelter coordinated with Society's Wellness and Employee Engagement Committees to help employees stay connected while at home. Her work to update the Leadership Development program ensured continuous career-development opportunities. To enhance the company's talent pipeline, Arnhoeelter's team implemented virtual application and onboarding processes for new employees.

As Society navigates the phases of re-opening its corporate office, Arnhoeelter is working with an employee task force to ensure a safe and smooth return to on-site work. Regardless of where her colleagues are working, Arnhoeelter's dedication has ensured that employees can remain focused solely on the needs of Society's policyholders.

ABOUT SOCIETY INSURANCE: *Headquartered in Fond du Lac, Wisconsin, Society Insurance has been a leading niche insurance carrier since 1915. Society focuses on the small details that make a big difference to its policyholders while offering top-notch insurance coverage, service and competitive pricing to businesses in Wisconsin, Illinois, Indiana, Iowa, Minnesota, Tennessee and Colorado.*

Photo caption: Krista Arnhoeelter receives the Customer Experience Award from Rick Parks, Society's president and CEO.