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FOR IMMEDIATE RELEASE

Sattler Wins Customer Experience Award, Chooses Habitat for Humanity as Charity Beneficiary

FOND DU LAC, Wis. (April 12, 2019) — Ben Sattler was recently awarded the Society Insurance Customer Experience Award in a brief ceremony at Society's annual meeting of policyholders in Fond du Lac. This award is presented quarterly to an employee nominated by his or her colleagues for exceptional efforts in serving Society Insurance policyholders.

In recognition of the award, Society donated \$250 to Habitat for Humanity in Sattler's name.

Serving as a product owner on the commercial underwriting team, Sattler seeks to continuously enhance technology tools such as SureRater, the online portal that agents utilize to quote new business with Society.

Sattler's co-workers praised his ability to listen, understand customer pain points, and ensure that Society's business units understand the reasoning behind enhancements in technology. Given the rapid pace of change in technology, Sattler's consistent application of these traits is critical to his team's success.

As a liaison between the underwriting and information technology teams, Sattler excels at analyzing information from multiple audiences and plotting the ideal path forward – with the customer always foremost in mind.

ABOUT SOCIETY INSURANCE: *Headquartered in Fond du Lac, Wis., Society Insurance has been a leading niche insurance carrier since 1915. Society focuses on the small details that make a big difference to its policyholders while offering top-notch insurance coverage, service and competitive pricing to businesses in Wisconsin, Illinois, Indiana, Iowa, Minnesota and Tennessee.*

Photo caption: Ben Sattler receives the Customer Experience Award from Rick Parks, Society's president and CEO.